Olympic Games Tickets
Purchase Procedure (For Smartphone)

Step 1
Click “My Ticket” from Tokyo 2020 Olympic Games Official Ticket Website Application History → “Detail” Check lottery result

Step 2
Check awarded tickets and purchaser information

Step 3
Register spectator information

Step 4
Select ticket type
- a. Mobile ticket
- b. Home print ticket
- c. Paper ticket (Postal Delivery)

Step 5
Select payment method
- a. Visa Payment
- b. Cash Payment

Step 6
Complete purchase procedure
Step 1
My Ticket & Sign In

Click on [My Ticket] at Olympic Games Tokyo 2020 Official Ticket Website

Sign in with TOKYO 2020 ID

Important Notices
- The My Ticket page will be temporarily unavailable from 02 September, 2019.
- Guide for application of the additional sales of the first lottery:
  07 August, 2019
- Phone Number Verification for those with hearing impairments:
  06 August, 2019

Olympic Games Official Ticket Website

Ticket Purchase  My Ticket

Home
Ticketing Guide
Competition
Ticket Purchase
My Ticket (Purchase History)
Frequently Asked Question (FAQ)
NEWS

As the official payment technology sponsor of Tokyo 2020, we accept only Visa.

Sign up TOKYO 2020 ID

Sign In

Email address

This field is required

Password

This field is required

Remember me

Sign In

Forgot your password?
Make sure not to forget your email address and password, both of which will be required for signing in.

First time here? Register now to create your TOKYO 2020 ID.

Register Now

FAQ (Frequently Asked Questions)

Enquiries
The Tokyo Organising Committee of the Olympic and Paralympic Games

How to reset password
Click, “Forgot your password?”
Step 2
Check lottery result

Please check your lottery result by session.
If you are awarded tickets for the session, the session will have a “You Win” mark.
If you are not awarded tickets for the session, the session will have a “Sorry” mark.

Please click the [Detail] to check your application detail and ticket lottery results for the Olympic Games Tokyo 2020.

* Please be aware that we cannot accept any changes or cancellations after the application period has ended. Also, be aware that applications by those who were awarded tickets in the first lottery, applications by those who did not participate in the first lottery, or applications where more than 1 session has been included, will be automatically disregarded and no tickets will be awarded.

If you are awarded tickets, please complete your purchase by Tuesday, 24 September, 2019, 23:59 (JST). If you do not complete your purchase procedure during the specified period, your right to purchase any tickets obtained in the ticket lottery will be invalidated. Applicants who have been awarded tickets in the lottery will not be able to make any changes to their request, such changing the number of tickets.

Application List

<table>
<thead>
<tr>
<th>Status</th>
<th>Purchase Procedure</th>
<th>Detail</th>
</tr>
</thead>
<tbody>
<tr>
<td>WIN</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Application Date: 8 Aug. 2019 20:47:04
Lottery Result Announcement: 27 Aug. 2019

Status: Fail
Application Date: 29 May. 2019 04:47:38
Lottery Result Announcement: 20 Jun. 2019

For awarded tickets, please complete your purchase procedure.
Purchase period: Until Tuesday, 24 September 2019, 23:59 (JST)
Please note that you will lose the right to purchase your awarded tickets if you do not complete the purchase procedures within the specified period.
Check details of awarded tickets (session, price level, number of tickets), total cost of awarded tickets and purchaser information

Please confirm your awarded tickets/sessions and purchaser information.

### Awarded Session Details

- **Basketball**
  - Women's Preliminary Round
  - TOSKB19
- **Other Areas**
  - Saitama Super Arena

<table>
<thead>
<tr>
<th>B</th>
<th>General</th>
<th>2Tickets</th>
<th>16,000Yen</th>
</tr>
</thead>
</table>

- **Awarded Tickets**: 1 session
- **Tickets**: 2 Tickets

**Total Cost of Awarded Tickets**: 16,000Yen

Please read and agree to the Tokyo 2020 - Terms and Conditions of Ticket Purchase and proceed to spectator information registration.
Please register names of spectators who are expected to go to the session.

The contact information of the spectator will be the same as the contact information of the ticket purchaser. The purchaser needs to be able to contact the latest registered spectators.

You must register the name of the spectator for each awarded ticket and confirm their contact information.

Spectator Information

30 July, 2020
17:20 ~ 19:20

Basketball
Women’s Preliminary Round
[TOBKB319]

Other Areas
Saitama Super Arena

2 Tickets
Please enter your name in alphabet

<table>
<thead>
<tr>
<th>General</th>
<th>Name</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Gorin</td>
</tr>
<tr>
<td></td>
<td>Taro</td>
</tr>
</tbody>
</table>

Only those individuals registered as spectators are permitted to enter the venue.

It is also acknowledged that the registered spectator will be able to be contacted via the ticket purchaser. Only the persons registered as spectators by the purchaser can enter the venue.

Spectator information can be changed until the day of the session from "My Ticket" purchase history. It is acknowledged that the spectator after the change in registration will still be able to be contacted via the ticket purchaser.

Please note that spectators may be asked to show their ID upon entry at the venue. Please bring in some form of identification with your name when entering the venue.
Step 4
Selecting ticket type

There are 3 ways of receiving Tokyo 2020 Olympic tickets. The way you receive tickets will differ according to the ticket type selected.

### Mobile ticket: No additional fees will be charged.

<table>
<thead>
<tr>
<th>![Image]</th>
<th>Select the ticket you want to display from &quot;My Ticket&quot; --&gt; &quot;Purchase History&quot; --&gt; &quot;Detail&quot; from the purchaser's smartphone or tablet.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Spectators will be requested to show tickets saved on their smart phones or tablets to enter the competition venues.</td>
</tr>
<tr>
<td></td>
<td>Mobile tickets starting to issue from sometime after April 2020.</td>
</tr>
</tbody>
</table>

### Home print ticket: No additional fees will be charged.

<table>
<thead>
<tr>
<th>![Image]</th>
<th>Purchaser prints out the ticket using home printer etc. and show the ticket printed on paper to enter the competition venue.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Home print tickets can be printed starting from sometime after April 2020.</td>
</tr>
<tr>
<td></td>
<td>Please make sure that you have access to a printer, and please print each ticket on separate sheet of A4 paper (one single-sided sheet per ticket).</td>
</tr>
<tr>
<td></td>
<td>Select the ticket you want to print from &quot;My Ticket&quot; --&gt; &quot;Purchase History&quot; --&gt; &quot;Detail&quot; in the Tokyo 2020 Official Ticket Website. The ticket will be displayed on the screen. Please check the ticket details and purchaser's name before printing. You need to print each ticket on a separate sheet of A4 paper.</td>
</tr>
</tbody>
</table>

### Paper ticket (postal delivery): Delivery fee and issuance fee will be charged.

<table>
<thead>
<tr>
<th>![Image]</th>
<th>Tickets need to be received by the purchaser himself/herself. Please register a delivery address of purchaser.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>If you choose paper ticket (postal delivery), you will be charged with delivery fee: 864 Yen (tax included) per order, issuance fee: 324 Yen (tax included) per ticket.</td>
</tr>
<tr>
<td></td>
<td>Tickets will be delivered by Japan Post registered delivery, starting from sometime after April 2020. The receiver will be required to sign/stamp in order to accept delivery.</td>
</tr>
<tr>
<td></td>
<td>Tickets cannot be delivered overseas. Please only register permanent addresses in Japan; if you register a foreign address your tickets will not be delivered. Tickets cannot be delivered to hotels, P.O. boxes, or poste restante/general delivery.</td>
</tr>
<tr>
<td></td>
<td>If your delivery address is not complete and correct, tickets cannot be delivered. Please make sure that house numbers, apartment/suite numbers, house numbers, room numbers and building names are entered correctly.</td>
</tr>
</tbody>
</table>

For more details about ticket reception method, please also check FAQ in the Tokyo 2020 Official Ticket Website.

Frequently Asked Questions (FAQ)
Step 4
Selecting ticket type

Please select ticket type.
The way you receive tickets will differ according to the ticket type selected. Please check the remarks of each ticket type.

Ticket Type and Contact Address

Please select ticket type and enter contact information (delivery address). You can choose only 1 ticket type from 3 ticket types.

Ticket Type
- Paper Ticket (Postal Delivery)
- Mobile Ticket
- Home Print Ticket

About contact information (delivery address)
You must enter an address to confirm that you are a resident of Japan even if you did not select to receive paper tickets (postal delivery). Please enter your address accurately including house number and building name. On the tickets, receiver name (only purchaser) will be printed.

Notice About Paper Ticket
Tickets need to be received by the purchaser himself/herself. Please register a delivery address of purchaser. If you select paper ticket (postal delivery), you will be charged with delivery fee: 864 Yen (tax included) per order and issuance fee: 324 Yen (tax included) per ticket in addition to the ticket cost. Tickets will be delivered by Japan Post registered mail.

Please note that you cannot change the ticket type once you complete your purchase procedures. If you select paper ticket (postal delivery), you will be charged with the following in addition to the ticket cost.

Delivery fee: 864 Yen (tax included) per order
Issuance fee: 324 Yen (tax included) per ticket
Notes related to Visa payment

Visa is the only payment brand accepted.

- Prepare a Visa card with you. All cards with a Visa mark are Visa cards. Check the floor limit if you are using a credit card, account balance and floor limit if you are using a debit card, account balance if you are using a prepaid card. Please contact your card issuing company to check the maximum amount you are able to spend on your card.

- Customers who have registered Visa Secure (formerly known as Verified by Visa) may be prompted to enter your Visa Secure password within the purchase process. For any questions regarding your password, please contact your card issuing company. Visa Secure (formerly known as Verified by Visa) is a system to verify the identity of the cardholder and a service to prevent unauthorised use of payment cards by third parties other than the cardholder.

- If you choose to pay by Visa, the settlement will be made immediately within the purchase process. Please note that no change and cancellations can be made once you complete your purchase process.

- If paying by Visa card, the name of the cardholder must be the same as that of the ticket purchaser. *If your name is not printed on the card as in the case of some prepaid cards, you may use the card as long as it is registered under your name.

- When paying by Visa, you will be prompted to enter CVV2 (Security Code) in addition to your card number and card expiry date. CVV2 (Card Verification Value)* is a 3-digit security code printed beside the signature slip on the back side of your card. This number is to confirm that the card is with you.

- Please contact your card issuing company or bank to confirm when the amount will be deducted. Merchant name that would be printed on the credit card statement will be Tokyo 2020 Games.

For more details about Visa payment, please also check FAQ in the Tokyo 2020 Official Ticket Website.
Please select payment method.
Visa Payment or Cash Payment at Convenience Store
If the total amount due exceeds JPY 300,000 (Tax included), you are required to pay by Visa card.

Visa is the official payment technology sponsor of Tokyo 2020
If you choose cash payment at convenience store, you are requested to make your payment at the convenience store you selected.

| ✔️ | Please select “Cash payment at convenience store” as your payment method option, if you wish to pay by cash at a convenience store. |
| ✔️ | You can choose to pay by cash at a convenience store only if the total amount due is less than 300,000 Yen (tax included). If the total amount due exceeds JPY 300,000 (tax included), you are required to pay by Visa card. Only cash payment is accepted if you choose payment at convenience store. |
| ✔️ | If you choose cash payment at convenience store, you will be charged a transaction fee of 432 Yen (tax included) per order. The transaction fee is included in the payment you make during the purchase process. |
| ✔️ | Please make sure to confirm payee name. Payee: 東京2020組織委員会 |
| ✔️ | You will not receive tickets at the convenience store when you make your payment. Please do not forget to receive the receipt issued at the store and keep safely. |
| ✔️ | Please make your payment before the due date. After due date, all awarded tickets will be void. |

<table>
<thead>
<tr>
<th>Payment due date</th>
<th>Until Thursday, 26 September 2019, 23:59 (JST)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Above is the payment due date for all customers selecting cash payment at convenience store regardless of purchase procedure completion date.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Place for payment</th>
<th>You can pay at each convenience store. (Cash only) Please check business hours of the store in advance.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Seven-Eleven</td>
</tr>
</tbody>
</table>

| ✔️ | The payment procedure and number required for payment differ depending on the convenience store selected. Please note the information provided after your purchase procedure completion. |

For more details about cash payment at convenience store, please also check FAQ in the Tokyo 2020 Official Ticket Website.
If you are choosing cash payment at convenience store, please select convenience store for your payment. Payment can only be made at the convenience store selected.

Select payment method:

- VISA Payment
- Cash Payment

Please select the Convenience Store where you will make your payment.

- SEVEN-ELEVEN
- Family Mart
- Lawson
- MINISTOP
- Seicomart

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When selecting cash payment at convenience store

You can choose to pay by cash at a convenience store only if the total amount due is less than 300,000 Yen (Tax included). Please note that the payment procedure and number required for payment differ according to the convenience store you select.

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Please note that you cannot change payment method and place once you complete your purchase procedure. If you choose cash payment at convenience store, you will be charged with transaction fee: 432 Yen (tax included)/ order.
Confirm your purchase details.
Please note that you cannot make any changes or cancellations after completing your purchase procedure.

Ticket Details
30 July, 2020
17:00 – 19:00

Other Areas
Saitama Super Arena

B
General
2Tickets
16,000Yen

Ticket Cost
16,000Yen (Tax included)

Delivery Fee
864Yen (Tax included)
Issuance Fee
648Yen (Tax included)
Transaction Fee
432Yen (Tax included)

Total (Tax included)
17,944Yen

If you chose Visa payment, your purchase will be confirmed and payment will be processed instantly after clicking on the “Pay with Visa” button.

If you choose cash payment at convenience store, you can confirm reference number required for payment in the purchase confirmation completion screen. Please check the number and make your payment before payment due date.

Spectator information and contact information (delivery address) can be changed from “My Ticket” purchase history even after purchase completion.
 Purchase procedure is complete.
 If you selected cash payment at convenience store, make a note of the number for payment, print out this page and make payment at the convenience store.

Purchase procedure is complete.
Your Visa payment is complete.
Timings for credit card statement issuance and money transfer from your account differ by card issuing company. Please contact each card issuing company for details. Merchant name that would printed on the credit card statement will be Tokyo 2020 Games.

Please check My Ticket>Order Detail (Order No. ___) for details on your order.

Convenience Store Payment Procedure

You can confirm and modify your spectator information and contact information (delivery address) from My Ticket>Purchase History>Detail.

Information about ticket deliver and issue tickets is scheduled for May 2020 or later.

If you have any enquiries about tickets, please contact us via FAQ or Tokyo 2020 Ticket Customer Centre.

Tickets Purchase Procedure

Take a screenshot of this page and make a note of the number for payment.

You can confirm and modify your spectator information and contact information (delivery address) from My Ticket>Purchase History>Detail. Information about ticket delivery and ticket issuance will be provided sometime after April 2020.

If you have any enquiries about tickets, please contact us via FAQ or Tokyo 2020 Ticket Customer Centre.

You can check details including reference number for payment etc. from “My Ticket” purchase history.
You can confirm purchase details from “Purchase History” in “My Ticket” → “Detail”.

You can check/change spectator information and contact information (delivery address).

Purchased Ticket List

- **Order No.**: 201909090GQ21
- **Payment Complete**: 9 Sept. 2019 16:15:50
- **Lottery Result Announcement**: 27 Aug. 2019
- **Payment Status**: Waiting for Payment

Payment Information

- **Payment Method**: Cash Payment
- **Convenience Store**: Family Mart
- **Company Code**: 20020
- **Order Number**: 911722651061
- **Payment Status**: Waiting for Payment

If the status says “Waiting for Payment”, your cash payment at convenience store is not complete. Please make your payment by

**Thursday, 26 September 2019, 23:59 (JST).**

Please do not wait until the last-minute pay at the convenience store, as the store might be crowded and you might miss the deadline. We will not accept any payment after the payment due date, without exception. If you do not pay before the deadline, all your awarded tickets will be cancelled.
Update your contact information (delivery address)

If you moved house etc. and your address changed, please changed your registered contact information from “Purchase Ticket” in “My Ticket”

Contact (Delivery) Address

Recipient Name: Gorin Taro
Postal code
Address
Phone number

- Contact address (delivery) information is required to confirm residence. If ticket is not delivered physically.
- Tickets need to be received by the purchaser himself/herself. Please register a delivery address of purchaser. Tickets cannot be delivered overseas. Please only register permanent addresses in Japan; if you register a foreign address your tickets will not be delivered. Tickets cannot be delivered to hotels, P.O. boxes, or poste restante/general delivery. If your delivery address is not complete and correct, tickets cannot be delivered. Please make sure that house numbers, apartment/suite numbers, house numbers, room numbers and building names are entered correctly.
- If you move house or need to update your delivery address before tickets are shipped, please change it in My Ticket section as soon as possible. Please note that delivery address changes can only be made during a specified period (until end of March 2020) before the ticket printing process begins.

Please confirm contact information (delivery address).

Tickets need to be received by the purchaser himself/herself. Please register a delivery address of purchaser. If you selected paper tickets (postal delivery), your tickets will be delivered to the address registered in the purchase history of the “My Ticket” section.
Tickets will be delivered by Japan Post registered delivery, starting from sometime after April 2020. The receiver will be required to sign/stamp in order to accept delivery. Upon receipt, please check that the package contents are correct, and immediately contact our customer centre to report any problems.
Tickets cannot be delivered overseas. Please only register permanent addresses in Japan; if you register a foreign address your tickets will not be delivered. Tickets cannot be delivered to hotels, P.O. boxes, or poste restante/general delivery. If your delivery address is not complete and correct, tickets cannot be delivered. Please make sure that house numbers, apartment/suite numbers, house numbers, room numbers and building names are entered correctly.

Recipient Name
Gorin Taro

Cancel  Save
To prevent any unauthorised resale of Tickets, Tokyo 2020 confirms the name and contact information of the Ticket Purchaser and the registered spectators during the course of Ticket sales, pursuant to the statute pertaining to illicit ticket resales.

Basketball
Women’s Preliminary Round
[TOKBK19]
Other Areas
Saitama Super Arena

<table>
<thead>
<tr>
<th>B</th>
<th>General</th>
<th>2Tickets</th>
<th>16,000Yen</th>
</tr>
</thead>
</table>

**Spectator Information**

<table>
<thead>
<tr>
<th>Ticket No.</th>
<th>T0008884560</th>
</tr>
</thead>
<tbody>
<tr>
<td>Price Level</td>
<td>General</td>
</tr>
<tr>
<td>Name</td>
<td>Gorin Taro</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Ticket No.</th>
<th>T0008884561</th>
</tr>
</thead>
<tbody>
<tr>
<td>Price Level</td>
<td>General</td>
</tr>
<tr>
<td>Name</td>
<td>Gorin Hanako</td>
</tr>
</tbody>
</table>

Please check spectators information for each ticket.

Please enter your Name in Alphabet
The contact information of the spectator will be the same as the contact information of the ticket purchaser. The purchaser needs to confirm the contact of the latest registered spectators. Only the persons registered as spectators by the purchaser can enter the venue. Spectator information can be changed until the day of the session from “My Ticket” purchase history.

Please note that spectators may be asked to show their ID upon entry at the venue. Please bring in some form of identification with your name when entering the venue. Failure to provide an ID may result in the denial of entry into the venue. In addition, ticket holders who have entered the venue may be asked to confirm the contact details of the ticket purchaser.

If you are awarded Tokyo 2020 Group Tickets, the group attending must include at least one child (12 years old or younger), a senior citizen (60 years old or older), or a disabled person (including wheelchair users). For the Opening and Closing Ceremonies, all group members will be required to enter the venue together for identification purposes.

* The Tokyo Organising Committee of the Olympic and Paralympic Games (Tokyo 2020) confirms during a check of the ticket sales, to prevent unauthorised sale of the Tokyo 2020 tickets, a name and contact information of the ticket holder.

[Back]
[Update]
[Cancel] [Save]
Receipt Issuance
For Visa Payment only

If you are paying by Visa and you need a receipt to be issued, you can print out from “My Ticket” Purchase History in the ticket website. The receipt will be addressed to the purchaser.

Confirm “Detail” from purchase history in “My Ticket” from your PC.
* Please note you cannot print out from smartphones and tablets.

Payment Information

<table>
<thead>
<tr>
<th>Payment Method</th>
<th>VISA [Online Payment]</th>
</tr>
</thead>
<tbody>
<tr>
<td>Date of Payment</td>
<td>12/Jan/2016 21:19:45</td>
</tr>
<tr>
<td>Payment Status</td>
<td>Complete/Purchase</td>
</tr>
</tbody>
</table>

[Convenience Store Payment Procedure]
[Print a Receipt]

<table>
<thead>
<tr>
<th>Ticket Cost</th>
<th>139,512 Yen</th>
</tr>
</thead>
<tbody>
<tr>
<td>Delivery Fee</td>
<td>394 Yen</td>
</tr>
<tr>
<td>Consumption Tax</td>
<td>6,512 Yen</td>
</tr>
</tbody>
</table>

Total Payment Amount (Tax Included): 136,512 Yen

Remarks related to payment

* The name “Tokyo 2020 Summer” will be mentioned in the card statement.
* Your Visa payment is condiminable. (fees for use statement issued and money transfer from your account out for buy and issuing company. Please contact with your company for details.)
* If you are paying by Visa and you need to receive receipt to be issued, you can print out from the ticket purchase history in the ticket website. The purchaser’s name will appear on the receipt. The name to be printed on the receipt cannot be changed.

If you selected cash payment at convenience store, please make sure to receive receipt which will be issued at the cashier and keep safe.
Convenience Store Payment Procedure

If you choose cash payment at convenience store, you are requested to make your payment at the convenience store you selected.

✔ Please select “Cash payment at convenience store” as your payment method option, if you wish to pay by cash at a convenience store.

✔ You can choose to pay by cash at a convenience store only if the total amount due is less than 300,000 Yen (tax included). If the total amount due exceeds JPY 300,000 (tax included), you are required to pay by Visa card. Only cash payment is accepted if you choose payment at convenience store.

✔ If you choose cash payment at convenience store, you will be charged a transaction fee of 432 Yen (tax included) per order. The transaction fee is included in the payment you make during the purchase process.

✔ Please make sure to confirm payee name.
Payee: 東京 2 0 2 0 組織委員会
You will not receive tickets at the convenience store when you make your payment. Please do not forget to receive the receipt issued at the store and keep safely.

✔ Please make your payment before the due date.
After due date, all awarded tickets will be void.

Payment due date

Until Thursday, 26 September. 2019 23:59 (JST)
Above is the payment due date for all customers selecting cash payment at convenience store regardless of purchase procedure completion date.

Place for payment

You can pay at each convenience store. (Cash only)
Please check business hours of the store in advance.

Seven-Eleven | FamilyMart | LAWSON | MINISTOP | Seicomart

✔ The payment procedure and number required for payment differ depending on the convenience store selected. Please note the information provided after your purchase procedure completion.

Please confirm payment procedure for each convenience store from next page.
Payment at Seven-Eleven

Please beware of persons or companies fraudulently claiming to be associated with the Tokyo 2020 Games.
Tokyo 2020 will not ask customers to make payment to any bank accounts. Please confirm payee when making payment at convenience store.
Payee: Tokyo 2020 Organising Committee

To make payment at Seven-Eleven, providing a print-out of the “Payment Request Slip” at the cashier would promote smooth payment.

OR take note of the 13-digit “Payment reference number” and inform the store staff that you are making “payment for online shopping”

You are not required to use the kiosk located in the store (multi-payment service etc.).

Only cash payment is accepted.
No credit card payment including Visa payment is accepted for convenience store payment.

Please keep the receipt that would be provided after completing your payment.
Payment at FamilyMart (1) (FamiPort kiosk)

Please beware of persons or companies fraudulently claiming to be associated with the Tokyo 2020 Games.
Tokyo 2020 will not ask customers to make payment to any bank accounts. Please confirm payee when making payment at convenience store.
Payee: Tokyo 2020 Organising Committee

Please find the FamiPort kiosk located inside FamilyMart.

<table>
<thead>
<tr>
<th>企業コード (Company code)</th>
<th>注文番号 (Order No.) (12 digits)</th>
</tr>
</thead>
<tbody>
<tr>
<td>20020</td>
<td>*Starting with 8 Memo：8</td>
</tr>
</tbody>
</table>

1. FamiPort kiosk Top Menu
Famiポート  トップメニュー

With the "企業コード (company code)" and "注文番号 (payment number)" go to the FamiPort kiosk located inside FamilyMart. From the second row at the left of FamiPort top menu screen, select "代金支払い (Make a Payment)" button.

2. Select “収納票発行 (Issue receipt)”

From "各種番号をお持ちの方はこちら (For people with various reference number, please click here)" , select "収納票発行 (Issue receipt)".
3. Select “番号入力画面に進む (Enter number)” button.

Follow the instructions and enter "企業コード (Company code)", followed by "注文番号 (payment number)".

4. Enter “企業コード (Company code) (4 digits)"

Enter the "企業コード (Company Code)20020" and press “OK”.

5. Enter “注文番号 (payment code)"

Enter the "注文番号 (payment number)”, 12 digit code starting with 8.
6. Confirm alert and agree

After confirming the notice, select “同意して進む (Agree)” button.

7. Confirm order detail

You will be asked to check order detail.

事業者：東京２０２０組織委員会

After confirming your name and the order details, select "確認 (confirm)" button.

8. Receive “申込券 (application slip)” and make payment

From Fami Port, "申込券 (application slip)" will be issued.

Show the "申込券 (application slip)" at the cashier and make your payment in cash.

The "申込券 (application slip)" expires 30 minutes after issuance.
Credit card payment including Visa payment is not accepted.

After making your payment, please receive "取扱明細兼受領書（お客様様控え）
(transaction details and receipt for customers)". Please keep it safe even after payment.
Please note that you will not receive any tickets.
Please beware of persons or companies fraudulently claiming to be associated with the Tokyo 2020 Games. Tokyo 2020 will not ask customers to make payment to any bank accounts. Please confirm payee when making payment at convenience store. Payee: Tokyo 2020 Organising Committee

Please find the Loppi kiosk located inside LAWSON / MINISTOP.

<table>
<thead>
<tr>
<th>受付番号</th>
<th>確認番号 (Confirmation number)</th>
</tr>
</thead>
<tbody>
<tr>
<td>(Payment number)</td>
<td>(Registered phone number)</td>
</tr>
</tbody>
</table>

Memo:  
Memo:

1. Loppi kiosk  トップメニュー (Top Menu)

With the “受付番号(Payment number)” and “電話番号(Phone number)”, go to Loppi kiosk located inside LAWSON.

From the Loppi top menu screen, select "各種番号をお持ちの方 (For people with various reference number, please click here)".

2. Enter “受付番号 (Payment number)”

Enter “受付番号 (Payment number)” and press “次へ (Next)” button.
3. Enter “確認番号 (Confirmation number)”

Enter the registered phone number registered and press “次へ (Next)” button.

4. Confirm order detail and press “はい (Yes)” button.

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Please confirm your name and order detail.

5. Confirm alert and press “確定する (Confirm)” button.

6. Receive “申込券 (application slip)” and make payment.

"申込券 (application slip)” will be issued from the Loppi kiosk.

Show the "申込券 (application slip)” to the cashier and make your payment in cash. The "申込券 (application slip)” expires 30 minutes after issuance.

After making your payment, you will receive a "領収書 (receipt)". Please keep it safe even after payment. Please note that you will not receive any tickets.
Please find the Club Station kiosk located inside Seicomart.

<table>
<thead>
<tr>
<th>受付番号 (Payment number)</th>
<th>Phone number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Memo:</td>
<td>Memo:</td>
</tr>
</tbody>
</table>

1. Club Station kiosk

With the "受付番号(company number)" and "電話番号(phone number)", go to Club Station kiosk located inside Seicomart.

From the Club Station top menu screen, select "インターネット受付(Internet application)".

2. Enter "受付番号(payment number)"

Enter "受付番号(payment number)" and press "次へすすむ(Next)" button.
3. Enter phone number

Enter the registered phone number and press “次へすすむ (Next)” button.

4. Confirm order detail

After confirming your order detail, press “印刷 (Print)” button.

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Please confirm your name and order detail.

5. Receive “申込券 (application slip)” and make payment.

Three "申込券 (application slips)" will be issued by the Club Station kiosk.

Show the 3 pieces of "申込券 (application slips)" at the cashier and make your payment in cash.

The "申込券 (application slips)" expire 30 minutes after issuance.

After making your payment, you will receive a "領収書 (receipt)". Please keep it safe even after payment. Please note that you will not receive any tickets.