Procedures for Tokyo 2020 Olympic Ticket Lottery Application

Step (1) Click “Ticket Purchase” at the Tokyo 2020 Official Ticket Website

Step (2) Search for tickets to request

Step (3) Confirm ticket information
Apply Cascade/2nd Choice

Step (4) Check Cart

Step (5) Confirm application

Step (6) Complete application

Step (7) Confirm application information at “My Ticket” after application is complete
Step (1): Home • Sign In

Sign in with TOKYO 2020 ID and click [Ticket Purchase]

Click [Sign In] at the right top corner of the Tokyo 2020 Official Ticket Website

Sign in with TOKYO 2020 ID.

Check information registered in your TOKYO 2020 ID.

- Email address
- Name
- Phone Number
- Address

Please check that above are registered correctly.

To apply for tickets, phone number verification is required. Please verify your number in advance.

To phone number verification

https://mticket.tokyo2020.org/PhoneAuthentication/Auth/?culture=en-us

If you don’t have your TOKYO 2020 ID account yet, please create your account from where its says “Register Now” in the TOKYO 2020 ID Sign In page below.
Step (2): Search for tickets to request

Search by competition date, area/venue, sport, keyword and find tickets you want to request.

Select Date

A 22 Jul. 2020 - 9 Aug. 2020

Select Area/Venue

B Heritage Zone

Tokyo Bay Zone

Others

Select Sports

C Please Select

Search by Keyword

D Enter Keyword

 Medal Session (Medallists will be decided in sessions with medal marks.)

Clear Search
Step (2): Search for tickets to request

A list of sessions which have been searched will be displayed. Click on [Sport name] to check more details.

25 Jul. 2020 09:00~14:30  
**Badminton**  
M/W Singles & M/W/Mixed Doubles  
Group Play Stage  
[TOBDM01]  
Musashino Forest Sport Plaza  
Heritage Zone

25 Jul. 2020 18:00~22:00  
**Badminton**  
M/W Singles & M/W/Mixed Doubles  
Group Play Stage  
[TOBDM02]  
Musashino Forest Sport Plaza  
Heritage Zone

25 Jul. 2020 19:00~21:30  
**Aquatics (Swimming)**  
Men’s & Women’s Heat

*If you are not signed in yet, you will be prompted to move to TOKYO 2020 ID Sign In page after selecting sport name.
Step (2): Tips for searching

To show only medal sessions
- Check the check box where it says medal session.

To filter and refine search
- Search can be refined by filtering by gender of competing athletes and session starting time. The tool will be useful if you have specific requirements like “I want to watch a medal session that starts in the morning time”.

To check details of each session

- Click on “Sport name”. *Further explanation can be found on the next page.
Step (3)-1: Confirm ticket information

1. Confirm basic and detailed information about the session, seat map, remarks, maximum number of tickets you can request for the session etc.

Check 1
Detailed information

Weightlifting
Men's 61kg Group A, Victory Ceremony [TOWL004]

Date: Sunday 26 Jul. 2020
Time: 15:50 – 18:00

Heritage Zone
Tokyo International Forum

(Type of admission)
Category A / Reserved (Seating) / Category B / Reserved (Standing)

(Scheduled events)
Men's 61 kg Group A / Men's 61 kg Victory Ceremony

Check 2
Seat map

Seat Map

*Seat Map is subject to change.

Check 3
Remarks/
Maximum You Can Request

cnse exceeding the above limits (one cnse
per one ticket holder). This will also apply
for venues without seats. For TOKYO 2020
Group Tickets, children under the age of 2,
who do not require seats, will not need
tickets to enter the venue. However, if
children under the age of 2 are the ones
who fulfill the requirement for your TOKYO
2020 Group Tickets application, their tickets
must be purchased. *Please be aware that
we cannot accept any changes or
cancellations after the application
acceptance period has ended. *In the case of
winning for multiple sessions, you will not
be able to make a partial payment. You are
required to pay the entire winning portion in
a single operation.

Maximum You Can Request: 4 Tickets

A

B

General 12,800 yen
Wheelchair 7,000 yen
Companion 7,000 yen

Check 4
Price Level/Seat Type/Price

If you select "ON" the "CASCADE" you may not get a ticket of one lower Price Level than you selected. If you wish to apply a "CASCADE", please check the check box and click "Confirm" button. The cascade can be applied to lowest Price Level, wheelchair ticket, and TOKYO 2020 Group Ticket.

Number of Tickets: 0
Total Amount (Tax included): 0 Yen

Add to Cart
Step (3)-2: Select price level, seat type and number of tickets

2. Select price level, seat type and number of tickets to request.

Select one price level and select number of tickets to request using the pulldown.

For each session, tickets can be requested for only one price level.

Each session has a set maximum number of tickets you can request.

In case of applying for Wheelchair User tickets to watch from wheelchair area, up to the same number of Companion tickets can be requested.

General tickets can be also purchased as long as within the set maximum number of tickets that can be requested for the session. However, please note that General ticket seating area may not be close to the Wheelchair User and Companion ticket seating area.
Step (3)-3: Apply Cascade

3. To apply cascade, turn on the switch. After deciding on which tickets to request, add to Cart.

Apply cascade by clicking and turning on the switch.
Please read the alert and check the check box when it pops up.
The switch can be turned ON and OFF by clicking on “●”.

*Cascade cannot be applied when tickets selected are of “the lowest price level”, “TOKYO 2020 Group Tickets” or “Wheelchair User tickets”.

If you opt to accept Cascading, and tickets are not available in your selected Price Level, you may be awarded tickets of one lower Price Level lower Price Level. [pop001]

Checkbox: I understand that I may be awarded tickets of one lower Price Level.
Confirm
Step (3): What do you do when you see alerts like these?

You have already added tickets for this session to your Cart. Please review items in your cart. [cfm002]

You cannot place more than 30 tickets (the maximum possible number of tickets you might win) in the Cart. Please review items in your Cart.

During the lottery application period, tickets under consideration can be saved in your Cart and you can go back to your cart 24 hours to confirm what is saved in your Cart. *Except system maintenance period

In case you need to add more tickets or change contents of your application after completing your application, you will need to delete your application from [My Ticket] and start the application procedures from the beginning.

You have already submitted a ticket application. Are you sure you want to cancel your existing application? [cfm040]

An application has already been completed with your account. In case you need to add more tickets or change contents of your application, please first delete your application from [My Ticket].

You are not able to apply for a Tokyo 2020 Group ticket together with a general ticket for the same session or a wheelchair user ticket. Please decide on which ticket to apply and continue with your application.

You are not able to apply for a Tokyo 2020 Group ticket together with a general ticket for the same session or a wheelchair user ticket. Please decide on which ticket to apply and continue with your application.
Step (3)-4: Apply 2nd Choice or add more tickets

A) To add 2nd Choice, click [Add 2nd Choice].

B) To request more tickets, click [Add More Tickets] and go back to search screen (Step (2)).

C) To complete application for tickets in your Cart, click [Apply] (Step (4)).
Step (3)-4: Apply 2nd Choice

In order to apply 2nd Choice, you need to follow the same steps as your 1st Choice procedures from [Ticket Purchase].

While selecting your 2nd Choice, please always pay attention to what is displayed in the red frame.

*You can only apply for the same session once, whether as a 1st or 2nd Choice.

*You can only win either of 1st Choice or 2nd Choice.

*In some cases where both 1st and 2nd Choices are very popular sessions, you may not win either one.

*If you move to a different page during your 2nd choice application, your 2nd choice application may be automatically cancelled, but you can restart your 2nd Choice application from your Cart.
Step (4): Check Cart

Once you decided on tickets to apply for, click on [Apply] to continue.

- If you selected a "2nd Choice" for a session, and you selected a different quantity of tickets than you did for the corresponding "1st Choice" session, then
  the higher ticket quantity of the two is used when calculating the maximum number of tickets you might win.
- If you have selected a "2nd Choice" for a selected session and tickets, and the cost of your selected "2nd Choice" is different than the cost of the corresponding "1st Choice", then the more expensive of the two options is used when calculating your maximum possible cost.
- The actual amount of the payment which will be due depends on the value of the tickets that you are actually awarded in the lottery, the ticket type you choose, and the payment method you select.

During the lottery application period, tickets under consideration can be saved in your cart and you can go back to your cart 24 hours to confirm what is saved in your cart. *Except system maintenance period

When there are tickets in the Cart, the Cart will have a "tick".

In case you need to add more tickets or change contents of your application after completing your application, you will need to delete your application and start the application procedures from the beginning.
Step (5): Confirm application

Confirm application information, agree to Terms and Conditions of Ticket Purchase and Use and complete application.

Check 1
Ticket application details

Application Detail

26 Jul. 2020
10:30 – 14:30
1st Choice

Judo
M. ssug & W. - 62kg Elimination Round, QF (TOU003) H
Heritage Zone
Nippon Budokan

Tickets

General
2 Tickets 31,000 Yen

25 Jul. 2020
10:00 – 12:30
2nd Choice

Gymnastics (Artistic)
Maximum You Might Win
2 session
Maximum You Might Win
6 Tickets

Maximum Possible Cost (JPY) 39,080 Yen

Check 2
Applicant information

Name*
Name (Kana)
Phone Number
Email*
Date of Birth
Address

*Please confirm the registration information.

*If you need to change your profile, please proceed from "Change My Profile".
*After completing the change of your profile, please continue with your application from the "Cart".

Check 3
Maximum Possible Cost

Ticket Subtotal 33,080 Yen
Delivery Fee/ per order 894 Yen
Insurance Fee/ 324 Yen (tax included) per ticket 1,944 Yen

Maximum Possible Cost (JPY) 41,888 Yen

Cash Payment at Convenience Store

Ticket Subtotal 33,080 Yen
Delivery Fee/ per order 894 Yen
Insurance Fee/ 324 Yen (tax included) per ticket 1,944 Yen
Transaction Fee/ per order 432 Yen

Check 4
Terms and conditions

*Please do not forget to confirm 2nd Choice and cascade application too when confirming application information.

*In the case of winning for multiple sessions, you will not be able to make a partial payment, as you will be required to pay the entire winning portion in a single operation.

*You can only pay by cash at a convenience store if the total due is less than 300,000 Yen. If you don’t have a Visa, please contact your bank or credit card company to apply for a Visa product. You may need to speak with your Visa bank to ensure there will be no limits to using your card.

*If you have selected a "2nd Choice" for a selected session and tickets, and the cost of your selected "2nd Choice" is different than the cost of the corresponding "1st Choice", then the more expensive of the two options is used when calculating your maximum possible cost.
Confirm applied tickets at [My Ticket].

During the application period, you are able to add more tickets or change contents of your application but in case of doing so, you will need to delete your whole application from My Ticket and start the application procedures from the beginning.

Please be aware that we cannot accept any changes or cancellations after the application acceptance period has ended. When you have been notified of a successful application, you have to complete your purchase procedure by 2 July, 2019 (JST).

Application Summary

Judo
M -60kg & W -52kg Elimination Round, QF [T01A/D03] 1st Choice

*If you have selected a "2nd Choice" for a selected session and tickets, and the cost of your selected "2nd Choice" is different than the cost of the corresponding "1st Choice", then the more expensive of the two options is used when calculating your maximum possible cost.

*The actual amount of the payment which will be due depends on the value of the tickets that you are actually awarded in the lottery, the ticket type you choose, and the payment method you select.
Step (7)-1: Confirm applied tickets at My Ticket

Confirm applied tickets at My Ticket.

My Ticket

Please click the 「Detail」 to check your application detail.
Application can be changed only within the lottery application period.

Application List

<table>
<thead>
<tr>
<th>Status</th>
<th>Applied</th>
<th>Detail</th>
</tr>
</thead>
<tbody>
<tr>
<td>Updated</td>
<td>9 May. 2019 02:47:49</td>
<td></td>
</tr>
<tr>
<td>Lottery Result Announcement</td>
<td>20 Jun. 2019</td>
<td></td>
</tr>
</tbody>
</table>

*To add tickets or change application content, you will need to delete your application and start the application procedures from the beginning.
*Please be aware that we cannot accept any changes or cancellations after the application period has ended.
*In the case of winning for multiple sessions, you will not be able to make a partial payment. You are required to pay the entire winning portion in a single operation.
During the application period, you are able to add more tickets or change contents of your application.

To do so, please delete your application from My Ticket and start the application procedures from the beginning.

Click [Delete application]. An alert will pop up. If OK to delete, click [Confirm].

Please note that once an application has been cancelled, the application cannot be recovered.
For more detailed information

Where you can find out more about Tokyo 2020 Tickets!

Tokyo 2020 Official Ticket Website
https://ticket.tokyo2020.org/

Ticket Purchase Guide

FAQ
https://ticket.tokyo2020.org/Service/FAQ