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Step (1): Home • Sign In

Sign in with TOKYO 2020 ID and click [Ticket Purchase]

1. Click [Sign In] at the right top corner of the Tokyo 2020 Official Ticket Website

   If you don’t have your TOKYO 2020 ID account yet, please create your account from where it says “Register Now” in the TOKYO 2020 ID Sign In page below.

2. Sign in with TOKYO 2020 ID

   Check information registered in your TOKYO 2020 ID.
   - Email address
   - Name
   - Phone Number
   - Address

   Please check that above are registered correctly.

   To apply for tickets, phone number verification is required. Please verify your number in advance.

   https://ticket.tokyo2020.org/PhoneAuthentication/Auth/?culture=en-us

3. Click [Ticket Purchase]
Step (2): Search for tickets to request

Search by competition date, area/venue, sport, keyword and find tickets you want to request.
Step (2): Search for tickets to request

A list of sessions which have been searched can be checked in “List View” or “Calendar View.” Click on [Sport name] to check more details.

List View

Calendar View

Switch to calendar view

When you click on the icon showing on sport and date of your interest, you can see a list of relevant sessions in a list. Click on sport name!

*If you are not signed in yet, you will be prompted to move to TOKYO 2020 ID Sign In page after selecting sport name.
Step (2): Tips for searching

To show only medal sessions

Select Dates

22 Jul. 2020 - 9 Aug. 2020

Select Area/Venue

Check the check box where it says medal session.

To filter and refine search

Search Results

Times and included events subject to change.

Filter: Men, Women, Both, Morning, Afternoon, Evening

Search can be refined by filtering by gender of competing athletes and session starting time. The tool will be useful if you have specific requirements like “I want to watch a medal session that starts in the morning time”.

To check details of each session

The start and end time of the session is indicated under Date/Time. Check the session detail, venue and price range indicated beside the sport name. To find out more about session of your interest, click on “Sport name”. *Further explanation can be found on the next page.
Step (3)-1: Confirm ticket information

1. Confirm basic and detailed information about the session, seat map, remarks, maximum number of tickets you can request for the session etc.

Check 1 Detailed information

Check 2 Seat map

Check 3 Remarks

Check 4 Maximum You Can Request

Check 5 Price level, seat type, price
Step (3)-2: Select price level, seat type and number of tickets

2. Select price level, seat type and number of tickets to request

Select one price level and select number of tickets to request using the pulldown.

Confirm price level, seat type and price

Select price level and number of tickets to request using the pulldown.

For each session, tickets can be requested for only one price level.

*Each session has a set maximum number of tickets you can request.
*In case of applying for Wheelchair User tickets to watch from wheelchair area, up to the same number of Companion tickets can be requested. General tickets can be also purchased as long as within the set maximum number of tickets that can be requested for the session. However, please note that General ticket seating area may not be close to the Wheelchair User and Companion ticket seating area.
Step (3)-3: Apply Cascade

3. To apply cascade, turn on the switch. After deciding on which tickets to request, add to Cart.

Apply cascade by clicking and turning on the switch.
Please read the alert and check the check box when it pops up.
The switch can be turned ON and OFF by clicking on “●”.

*Cascade cannot be applied when tickets selected are of “the lowest price level”, “TOKYO 2020 Group Tickets” or “Wheelchair User tickets”.*
Step (3): What do you do when you see alerts like these?

You have already added tickets for this session to your Cart. Please review items in your Cart. To select a different session, click [Back to Ticket Purchase].

During the lottery application period, tickets under consideration can be saved in your Cart and you can go back to your cart 24 hours to confirm what is saved in your Cart. *Except system maintenance period
In case you need to add more tickets or change contents of your application after completing your application, you will need to delete your application from [My Ticket] and start the application procedures from the beginning.

You cannot place more than 30 tickets (the maximum possible number of tickets you might win) in the Cart. Please review items in your Cart.

An application has already been completed with your account. In case you need to add more tickets or change contents of your application, please first delete your application from [My Ticket].

You are not able to apply for a Tokyo 2020 Group ticket together with a general ticket for the same session or a wheelchair user ticket. General tickets, wheelchair user tickets and companion tickets can be purchased together within the maximum number of applications. [M915]

You are not able to apply for a Tokyo 2020 Group ticket together with a general ticket for the same session or a wheelchair user ticket. Please decide on which ticket to apply and continue with your application.
Step (3)-4: Apply 2nd Choice or add more tickets

A) To add 2nd Choice, click [Add 2nd Choice].

B) To request more tickets, click [Add More Tickets] and go back to search screen (Step (2)).

C) To confirm application for tickets in your Cart, click [Apply] (Step (4)).
Step (3)-4-A: Apply 2nd Choice

In order to apply 2nd Choice, you need to follow the same steps as your 1st Choice procedures from [Ticket Purchase].

While selecting your 2nd Choice, please always pay attention to what is displayed in the red frame.

*You can only apply for the same session once, whether as a 1st or 2nd Choice.

*You can only win either of 1st Choice or 2nd Choice.

*In some cases where both 1st and 2nd Choices are very popular sessions, you may not win either one.

*If you move to a different page during your 2nd choice application, your 2nd choice application may be automatically cancelled, but you can restart your 2nd Choice application from your Cart.
Step (4): Check Cart

Once you decided on tickets to apply for, click on [Apply] to continue.

During the lottery application period, tickets under consideration can be saved in your cart and you can go back to your cart 24 hours to confirm what is saved in your cart. *Except system maintenance period

When there are tickets in the Cart, the Cart will have a “tick”.

In case you need to add more tickets or change contents of your application after completing your application, you will need to delete your application and start the application procedures from the beginning.

- If you selected a “2nd Choice” for a session, and you selected a different quantity of tickets than you did for the corresponding “1st Choice” session, then the higher ticket quantity of the two is used when calculating the maximum number of tickets you might win.

- If you have selected a “2nd Choice” for a selected session and tickets, and the cost of your selected “2nd Choice” is different than the cost of the corresponding “1st Choice”, then the more expensive of the two options is used when calculating your maximum possible cost.

- The actual amount of the payment which will be due depends on the value of the tickets that you are actually awarded in the lottery, the ticket type you choose, and the payment method you select.
Confirm application information, agree to Terms and Conditions of Ticket Purchase and Use and complete application.

**Check 1** Ticket application details

**Check 2** Applicant information

**Check 3** Maximum Possible Cost

**Check 4** Terms and conditions

*Please do not forget to confirm 2nd Choice and cascade application too when confirming application information.
*In the case of winning for multiple sessions, you will not be able to make a partial payment, as you will be required to pay the entire winning portion in a single operation.
*You can only pay by cash at a convenience store if the total due is less than 300,000 Yen. If you don’t have a Visa, please contact your bank or credit card company to apply for a Visa product. You may need to speak with your Visa bank to ensure there will be no limits to using your card.
*If you have selected a “2nd Choice” for a selected session and tickets, and the cost of your selected “2nd Choice” is different than the cost of the corresponding “1st Choice”, then the more expensive of the two options is used when calculating your maximum possible cost.
Step (6): Complete application

Confirm applied tickets at [My Ticket].

During the application period, you are able to add more tickets or change contents of your application but in case of doing so, you will need to delete your whole application from My Ticket and start the application procedures from the beginning.

![Complete](image1)

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Dear TARO TOKYO

We received your application for the Tokyo 2020 Official Ticket Website.

The result of the lottery will be informed on Thursday, 30 Jan. 2020, 15:00. The announcement date is subject to change. If you wish to confirm application status, please refer to the email address registered in your TOKYO 2020 ID. Please be aware that an email may be sent to you even before the application period has ended. If you wish to withdraw your application or make any change to your application once you have submitted it, you have to make a change procedure by 7 July, 2019, 15:00. In the case of winning for multiple sessions, you will not be able to make a partial payment. You are expected to pay the entire booking amount in a single operation.

**Application Detail**

<table>
<thead>
<tr>
<th>Event</th>
<th>Type</th>
<th>Max</th>
<th>Ticket</th>
<th>Sub Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Olympic (Olympic)</td>
<td>General</td>
<td>10000</td>
<td>4 Tickets</td>
<td>40,000 Yen</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Track and Field</td>
<td>General</td>
<td>10000</td>
<td>2 Tickets</td>
<td>20,000 Yen</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Soccer (Soccer)</td>
<td>General</td>
<td>10000</td>
<td>6 Tickets</td>
<td>50,000 Yen</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Swimming (Swimming)</td>
<td>General</td>
<td>20000</td>
<td>6 Tickets</td>
<td>12,000 Yen</td>
</tr>
<tr>
<td></td>
<td></td>
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<td></td>
</tr>
</tbody>
</table>

**Application Summary**

- 2 Sessions
- 10 Tickets
- 440,224 Yen

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![My Ticket](image2)

**My Ticket**

To save time and money, pay with Visa. If you don’t have Visa, please contact your bank to apply for a Visa product.
Step (7)-1: Confirm applied tickets at My Ticket

Confirm applied tickets at My Ticket.

My Ticket

Application History

Purchase History

Please click the [Detail] to check your application detail.

In case of changing application content, please delete your application from your “My Ticket” and start your application process from “Ticket Purchase”. Application can be changed only within the lottery application period.

Application List

<table>
<thead>
<tr>
<th>Application Date</th>
<th>Status</th>
<th>Lottery Result Announcement</th>
<th>Maximum You Might Win</th>
<th>Maximum You Might Win</th>
<th>Maximum Possible Cost of Selected Tickets (YEN)</th>
</tr>
</thead>
</table>

- If you selected a “1st Choice” for a session and you selected a different quantity of tickets than you did for the corresponding “1st Choice” session, then the higher ticket quantity of the two is used when calculating the maximum number of tickets you might win.
- If you have selected a “1st Choice” for a selected session and tickets, and the cost of your selected “1st Choice” is different from the cost of the corresponding “1st Choice”, then the more expensive of the two options is used when calculating your maximum possible cost.

*To add tickets or change application content, you will need to delete your application and start the application procedures from the beginning.
*Please be aware that we cannot accept any changes or cancellations after the application period has ended.
*In the case of winning for multiple sessions, you will not be able to make a partial payment. You are required to pay the entire winning portion in a single operation.
Step (7)-2: Delete application

During the application period, you are able to add more tickets or change contents of your application.

To do so, please delete your application from My Ticket and start the application procedures from the beginning.

Are you sure you want to cancel all tickets you requested in your application? [M934]

Cancel Confirm

Click [Delete application]. An alert will pop up. If OK to delete, click [Confirm].

No Application History:
Click link below to create an application

Ticket Purchase

Please note that once an application has been cancelled, the application cannot be recovered.
For more detailed information

Where you can find out more about Tokyo 2020 Tickets!

Tokyo 2020 Official Ticket Website
https://ticket.tokyo2020.org/

Ticket Purchase Guide

FAQ
https://ticket.tokyo2020.org/Service/FAQ