Tokyo 2020 Olympic ticket
～Be part of the extraordinary～

The Tokyo Organising Committee of the Olympic and Paralympic Games
TOKYO 2020
Details of Tokyo 2020 Olympic ticket

1. TOKYO 2020 ID and “Minna de Tsunagu” TOKYO 2020

2. Sales Schedule

3. Ticket Lineup

4. Details for Ticket Lottery Application

5. Ticket Rules

※This sales method is for residents of Japan.
TOKYO 2020 ID and “Minna de Tsunagu” TOKYO 2020
“Minna de Tsunagu” TOKYO 2020

Completions that will push human limits,
Performances that will defy the odds,
It is the passion of spectators that will fuel the strength of athletes.

When all hearts beat together as one,
the games will burst into life.

So come and be part of
a city where dreams come true

You’ll be more than a spectator
You’ll be part of the extraordinary.
“Minna de Tsunagu” TOKYO 2020 outline

【“Minna de Tsunagu” TOKYO 2020 Project outline】
To promote the start of Tokyo 2020 Ticket Lottery application, athletes and celebrities will pass on a baton and send out a message about the Games.

【Implementation period】
April 18th, Thursday～May 9th, Thursday

※This sales method is for residents of Japan.
We’ve reached 2.13 million (※as of April 15th) TOKYO 2020 ID subscribers!

Number of Subscribers (July 20th, 2018 ~ April 15th, 2019)

- August 21th, 2018 500,000 sign up
- December 21st, 2018 1.5 million sign up
- February 3rd, 2019 1.5 million sign up
- March. 31st, 2019 2 million sign up

※This sales method is for residents of Japan.
Sales Schedule
Tokyo 2020 Official Ticket Sales Website has been pre-opened from today!
### Lottery application Schedule for tickets (TBD)

<table>
<thead>
<tr>
<th>Contents</th>
<th>Schedule (2019)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Open lottery application</td>
<td>May 9(^{th}) (Thu)10:00 ~</td>
</tr>
<tr>
<td>Close lottery application</td>
<td>~ May 28(^{th}) (Tue) 23:59</td>
</tr>
<tr>
<td>Lottery result announcement</td>
<td></td>
</tr>
<tr>
<td>Payment procedure start</td>
<td>June 20(^{th}) (Thu) ~</td>
</tr>
<tr>
<td>Payment procedure close</td>
<td>~July 2(^{nd}) (Tue) 23:59</td>
</tr>
</tbody>
</table>

※The sales schedule is subject to change.

※This sales method is for residents of Japan.
## Sales Channel and Detail of Tickets

<table>
<thead>
<tr>
<th>Area of Residence</th>
<th>Ticket Sales Channel</th>
<th>Sales Period TBD</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Domestic (Japan)</strong></td>
<td>Olympic Ticket</td>
<td><strong>Lottery application</strong></td>
</tr>
<tr>
<td>Domestic (Japan)</td>
<td>Official Ticket Website</td>
<td><strong>First come first serve sales</strong></td>
</tr>
<tr>
<td>Domestic (Japan)</td>
<td>Official Ticket Box Office (planned to be in Tokyo)</td>
<td><strong>Last minute sales</strong></td>
</tr>
<tr>
<td>Domestic (Japan)</td>
<td>Tokyo 2020 Olympic Official Trip Package</td>
<td>First come first serve sales</td>
</tr>
<tr>
<td>Domestic (Japan)</td>
<td>Tokyo 2020 Official Travel service partners’ website and stores.</td>
<td>Last minute sales</td>
</tr>
<tr>
<td><strong>Overseas</strong></td>
<td>Olympic Ticket</td>
<td>Olympic Ticket Website</td>
</tr>
<tr>
<td>Overseas</td>
<td>NOC or Ticket Authorised Reseller of each country or region</td>
<td>Lottery application</td>
</tr>
</tbody>
</table>

※This sales method is for residents of Japan.
Ticket lineup
## Tickets for the lottery

Ticket types for the lottery application are as follows.

<table>
<thead>
<tr>
<th>Ticket type</th>
<th>Contents</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>General ticket</strong></td>
<td>Single ticket</td>
<td>※Ticket prices are all the same for adults, children and infants (that require seats). Admission will be free (no seat / no ticket required) for one child under the age of two (as of the competition day) per one ticket holder, and must be seated on the ticket holder's lap. If more than one child under the age of two will be entering the venue per one ticket holder, tickets must be purchased for every child exceeding the above limit. The same rule will be applied to venues with standing seats.</td>
</tr>
<tr>
<td><strong>Wheelchair ticket</strong></td>
<td>Ticket for Wheelchair users and companions.</td>
<td>※You can apply for one companion ticket per one wheelchair seat. (same price) ※The wheelchair seat and the companion seat will be adjacent seats. ※In addition to companion tickets, you can also apply for general tickets at the same time. Note that there is a distance between wheelchair space (including companions) and general seating. There is a case that the seat may be reserved depending by the venue.</td>
</tr>
<tr>
<td><strong>TOKYO 2020 Group Ticket</strong></td>
<td>Family or group including one or more children age of 12 and under, seniors age of 60 and older, or people with disabilities (including wheelchair users).</td>
<td>※You have to include at least one person who meets the criteria to apply for this group ticket. ※The number of applications should be 2 or more. ※Age date of the event.</td>
</tr>
</tbody>
</table>

※This sales method is for residents of Japan.
# Tickets under consideration

Besides tickets presented in the earlier slides, we are also considering to sell tickets listed below after May, 2019.

<table>
<thead>
<tr>
<th>Ticket type</th>
<th>Detail</th>
<th>Period (TBD)</th>
<th>Ticket Sales Channel</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tokyo 2020 Olympic Official Hospitality Package</td>
<td>Tickets with high quality hospitality products such as food and drinks at a lounge</td>
<td>After June</td>
<td>Tokyo 2020 Olympic Official Hospitality Package Sales Website</td>
</tr>
<tr>
<td>Tokyo 2020 Olympic Official Trip Package</td>
<td>A tour package with domestic flights and hotels</td>
<td>Depends on each partners (lottery will be start after late May)</td>
<td>K N T – C T Holdings CO., Ltd. JTB Corporation Tobu Top Tours Co., Ltd.</td>
</tr>
</tbody>
</table>

※We are considering a ticket programme (Tokyo 2020 Ticket Plus (tentative name)) which is a bundle product that includes Games merchandises, souvenirs, and tickets.
※We are planning tickets for schools, host city and local municipalities hosting the Games venues, three prefectures impacted by the Great East Japan Earthquake, and the host town etc. These tickets are not for general public sales.

※This sales method is for residents of Japan.
Details for Lottery Application
## Lottery application process (TBD)

<table>
<thead>
<tr>
<th>Phase</th>
<th>Dates</th>
<th>Steps</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Application phase</strong></td>
<td>4/18(Thu) 10:00</td>
<td>Prep: TOKYO 2020 ID sign up · phone number verification</td>
</tr>
<tr>
<td></td>
<td>5/9(Thu) 10:00</td>
<td>Step1: Select competition schedule by session, ticket lineup, seat category, and number of tickets</td>
</tr>
<tr>
<td></td>
<td>5/28(Tue) 23:59</td>
<td>Step2: Application confirmation and procedure completion</td>
</tr>
<tr>
<td><strong>Purchase procedure phase</strong></td>
<td>6/20(Thu) 23:59</td>
<td>Step3: Lottery result announcement</td>
</tr>
<tr>
<td></td>
<td>7/2 (Tue) 23:59</td>
<td>Step4: Ticket purchase procedure (Visitor registration, Selection of receiving and payment method)</td>
</tr>
</tbody>
</table>

※This sales method is for residents of Japan.
Prep : TOKYO 2020 ID sign up • Phone number verification

TOKYO 2020 ID sign up

The following items will be required to apply for a ticket.

- E-mail address
- Home address
- Name

- Birthday
- Phone number (domestic phone number only)
- Password (Half-width alphabet or number)

※Obtaining multiple IDs to enter the lottery application is prohibited. If violated, we may discard the application, and take back the tickets. We may also suspend your account.

Phone number verification

To prevent fraudulent applications, we will incorporate an authentication method that identifies the individual of the ID registrants. This will require users to use the phone number that they have used to register for TOKYO 2020 ID, and call the verification.

※A phone number cannot be used multiple time to make multiple ID verification. Please be careful when using a fixed-line telephone.
※Domestic (Japan) phone numbers can only be used for the registration.

※This sales method is for residents of Japan.
Step 1: Select competition schedule by session, seat category, number of tickets

● Search competition schedule by session
You can search tickets for 33 sports competitions by the following methods.

<table>
<thead>
<tr>
<th>Refine search by</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>① Date</td>
<td>July 22nd ~ August 9th</td>
</tr>
<tr>
<td>② Sports / discipline</td>
<td>33 sports and 339 discipline</td>
</tr>
<tr>
<td>③ By Area · Venue</td>
<td>42 venues</td>
</tr>
</tbody>
</table>

※We have not sold boxing yet at this time.

● Select competition schedule by session, ticket lineup, seat category, number of tickets
You can choose following tickets at the lottery application.
  • General ticket
  • Wheelchair ticket and Companion ticket
  • TOKYO 2020 Group Ticket

※This sales method is for residents of Japan.
Cascade service and the option to apply for 2nd choice

We have prepared two options to expand the chance of winning the ticket lottery.

Cascade service

If the user “did not win” the lottery for their first choice ticket category, they will be entered in the lottery for a ticket that is one category lower than the one that they have originally applied for. This will only be applied if there is unsold tickets in the lower category. If users want to use the cascade service, they must request at the beginning of the application process.

Example

<table>
<thead>
<tr>
<th>Session</th>
<th>Seat category</th>
<th>Number of tickets requested</th>
<th>Lottery result</th>
</tr>
</thead>
<tbody>
<tr>
<td>8/1 17:00 - 19:00</td>
<td>A</td>
<td>—</td>
<td>—</td>
</tr>
<tr>
<td></td>
<td>B</td>
<td>4</td>
<td>did not win</td>
</tr>
<tr>
<td>Judo</td>
<td>C</td>
<td>4</td>
<td>Win</td>
</tr>
<tr>
<td></td>
<td>D</td>
<td>—</td>
<td>—</td>
</tr>
</tbody>
</table>

Win the C seats instead of B seats by utilizing the Cascade service.

Option to apply for 2nd choice

This service allows users to select a “second choice ticket” at the time of lottery application. By doing so, users may be able to purchase tickets of their second choice if they do not get their first choice. First and second choice tickets cannot be from the same session.

Example

<table>
<thead>
<tr>
<th>Session</th>
<th>Seat category</th>
<th>Number of seats</th>
<th>Lottery result</th>
</tr>
</thead>
<tbody>
<tr>
<td>First choice</td>
<td>Swimming</td>
<td>7/27 10:30-12:30</td>
<td>A</td>
</tr>
<tr>
<td>Second choice</td>
<td>Badminton</td>
<td>7/27 10:00-15:30</td>
<td>B</td>
</tr>
</tbody>
</table>

Win the second choice Badminton tickets instead of Swimming.

※This sales method is for residents of Japan.
### Step 1: Select competition schedule by session, seat category, number of tickets

- **Maximum number of ticket that can be applied**
  
  There is a limit on the number of tickets that can be applied and purchased per user.

  - **Maximum number of tickets per session**
    - **2~8 tickets per session**

  - **Maximum number of tickets in total**
    - **You can get Max 30 tickets per application**

<table>
<thead>
<tr>
<th>Ticket</th>
<th>Opening/Closing Ceremony</th>
<th>Medal session</th>
<th>Other sessions</th>
</tr>
</thead>
<tbody>
<tr>
<td>General ticket</td>
<td>2</td>
<td>4</td>
<td>6</td>
</tr>
<tr>
<td>Wheelchair ticket</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Companion ticket</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>TOKYO 2020 Group Ticket</td>
<td>4</td>
<td>6</td>
<td>8</td>
</tr>
</tbody>
</table>

※The total number of applications for the 1st and 2nd choices can be up to 60, but the maximum number of tickets to be won is 30.

※This sales method is for residents of Japan.
Step 2 : Application confirmation and procedure completion

TBD
May 9th 10:00～
Start of lottery application

May 28th～23:59
End of lottery application

June 20th
Lottery result announcement, Start of Payment procedure

July 2nd
End of Payment procedure

Application can be added, changed, and canceled

Lottery Application phase
Application can be modified

Post Lottery Application phase
Application cannot be modified

Payment procedure

※To modify your ticket request, you must cancel your existing application and create a new request through "My Ticket" in the Official Ticket Website.

(Notice)
※You cannot change the number of tickets or request cancel after the application period is over.
If you have won in multiple sessions, you will not be able to pay in installments. We only accept lump-sum payments.

※This sales method is for residents of Japan.
Step 2: Application confirmation and procedure completion

Cash payment can be made up to ¥300,000 (Tax Incl.). For purchase above ¥300,000 (Tax Incl.), payment can only be made through Visa card.

※This sales method is for residents of Japan.
The waiting room

When the site is crowded, the following screen of the waiting room will be displayed. The site is expected to be very crowded immediately after the start of the application and before the deadline. Please apply at your convenient timing within the lottery application period. Application order does not affect the rate of winning as the lottery will be conducted fairly.
Step 3: Lottery result announcement

June 20\textsuperscript{th}, 2019 (Thu)

Lottery Result Announcement (TBD)

※ In the case where the applications exceed number of tickets planned to be sold, lottery winners will be
selected in a fair and random manner.
※ Lottery result will be sent to the registered e-mail address, however, please be sure to check the
lottery result from the “My Ticket” on the Tokyo 2020 Official Ticket Website as well.

※ This sales method is for residents of Japan.
Step 4 : Ticket Purchase Procedure

Ticket Users

Name and contact information must be submitted for each ticket users.
※The contact of ticket users are registered the same contact as the ticket purchaser.
※You can change the ticket user information until the day of the match from purchase history in “My Ticket”.
※The ticket purchaser must be able to contact all ticket users.
※Only those who are registered as ticket users can enter the venue.

Select how to receive tickets

<table>
<thead>
<tr>
<th>Method</th>
<th>Mobile Ticket</th>
<th>Print@Home</th>
<th>Physical Ticket</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Display on users’ device.</td>
<td>Users print out the ticket</td>
<td>Delivery</td>
</tr>
<tr>
<td></td>
<td>(smartphone, tablet, etc.)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Fee</td>
<td>¥0</td>
<td>¥0</td>
<td>Printing fee : ¥324/per ticket (incl. Tax)</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Delivery fee : ¥864/per delivery (incl. Tax)</td>
</tr>
<tr>
<td>Image</td>
<td><img src="image" alt="Mobile Ticket" /></td>
<td><img src="image" alt="Print@Home" /></td>
<td><img src="image" alt="Physical Ticket" /></td>
</tr>
</tbody>
</table>

※This sales method is for residents of Japan.
### Step 4: Ticket Purchase Procedure

#### Payment Method

<table>
<thead>
<tr>
<th>Payment Method / Place</th>
<th>Credit card Payment</th>
<th>Cash Payment (Convenience Store)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Payment Method</td>
<td>Credit card Payment</td>
<td>Cash Payment (Convenience Store)</td>
</tr>
<tr>
<td></td>
<td>VISA</td>
<td>Seven-Eleven, FamilyMart, Lawson, MINISTOP, Seicomart</td>
</tr>
<tr>
<td></td>
<td>(Credit/Prepaid/Debit)</td>
<td></td>
</tr>
<tr>
<td>Fee</td>
<td>¥0</td>
<td>Payment fee : ¥432/per purchase (incl. Tax)</td>
</tr>
</tbody>
</table>

※Cash payment limit is up to ¥300,000 (Tax included). For purchase above ¥300,000 (Tax included), payment can only be made through Visa card.
※Credit limit for Visa cards vary depending on the card type and card issuer, so please check your credit card limit before the purchase.
※Fees are subject to change.
※As the exclusive payment technology partner of the Olympic Games, Visa will be the only payment brand accepted on the Tokyo 2020 ticket website and at the ticket box offices.
Ticket Rules
Purchase Tickets from Official Ticket Website!

When purchasing Tokyo 2020 tickets, use the Tokyo 2020 Official Ticket Website.

- Please DO NOT purchase tickets from any other unofficial resources.
- Tickets purchased through an unofficial service cannot be used to enter the venue.
- Please be careful of illicit ticket reselling and fraud.

Reselling of Tokyo 2020 Ticket is prohibited by law.
※ Offenders may be sentence to imprisonment (less than 1 year), or a fine up to one million yen, or both.(14th Jun 2019 Enforcement)
※ The official ticket sales channel refers to the official ticket website, the official ticket box offices, and the Ticket Authorised Resellers.

※ This sales method is for residents of Japan.
Ticket User Registration • Identification • Official Ticket Resale service

Ticket Users and Identification

● To prevent illegal reselling of tickets, ticket users are required to submit their personal information before using the ticket. If the ticket user change, please change the information on the “My Ticket”. The name of the original purchaser will be written on the ticket.

● Ticket users may be asked to present their ID before entering the venue and/or inside the venue. Ticket users must bring their personal IDs with a photo. You may also be asked to confirm the original purchaser's contact information.

For TOKYO 2020 Group tickets of the Ceremonies, we require ID confirmation for all members of the group, and all members of the group must be present when entering the venue.
An Official Ticket Resale Service will be available from spring 2020 for ticket holders who are unable to use their ticket. This service will allow ticket holders to sell their tickets at face value through a secure, transparent and Authorised system.

- The service is scheduled to start after spring of 2020.
- If resale succeeds, the seller will be charged resale handling fee. (TBD)
- The details of the official resale service will be announced as soon as it is decided.

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For details on the Games tickets, visit the Tokyo 2020 Official Ticket Website

https://ticket.tokyo2020.org/
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