Purchases via the Official Ticket Website are open to residents of Japan only. Overseas residents will be able to purchase tickets from the NPC or the designated Authorised Ticket Reseller in the country/territory of residence.

**Application period**

**Early morning on 22 August 2019 to 11:59am on 9 September 2019**

When there is a high number of people visiting ticket website, you will be redirected to a waiting room page. Heavy traffic is expected at the website towards the end of the application period. Please complete your purchase well in advance of the application deadline.

**Announcement of ticket lottery results**

2 October 2019

**Payment for tickets awarded in the lottery**

2 October – 11:59pm on 15 October 2019

If you do not complete the purchase procedure during the specified purchase procedure period, your right to purchase any tickets obtained in the ticket lottery will be invalidated.

For more details about the Paralympic Games Ticket Lottery and Purchase, check the Tokyo 2020 Official Website
<table>
<thead>
<tr>
<th>Step 1</th>
<th>Click &quot;Ticket Purchase&quot; in the Tokyo 2020 Official Ticket Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>Step 2</td>
<td>Search Tickets</td>
</tr>
<tr>
<td>Step 3</td>
<td>Check the Session information</td>
</tr>
<tr>
<td>Step 4</td>
<td>Select seat type and number of tickets you want to request, and optionally select the Cascade and 2nd Choice options</td>
</tr>
<tr>
<td>Step 5</td>
<td>Check your Cart and/or add more tickets to request</td>
</tr>
<tr>
<td>Step 6</td>
<td>Confirm your application details</td>
</tr>
<tr>
<td>Step 7</td>
<td>Complete your application</td>
</tr>
<tr>
<td>Step 8</td>
<td>Check your application status on the “My Ticket” page</td>
</tr>
</tbody>
</table>

* You will receive an email confirming that you have applied for tickets at the email address you provided when registering your TOKYO 2020 ID.

* Please confirm your email settings to check that it is not blocking our mails as we will be sending/have been sending application confirmation and lottery result announcement mails. If your email settings only allow mail reception from specific domains, please change your settings so that you are able to receive emails from tokyo2020.jp and tokyo2020.org.
Step 1
Sign in with TOKYO 2020 ID

Sign in with TOKYO 2020 ID

You can reset your password by clicking on “Forgot your password?”

Check the information registered in your TOKYO 2020 ID.

- Email address
- Full Name
- Phone Number
- Address

Please check that your personal and contact details are correct.

To apply for tickets, phone number verification is required. Please verify your number in advance.

To phone number verification
You can search by date, area/venue, sport.

“Session” means a period of time for which a single Ticket to a cultural event or sport event has been issued (including preliminaries, qualifying and final athletic competitions, the opening ceremony, closing ceremony, and potentially the medal ceremonies and other ceremonies).

Example for Searching

Search by

Date: 3 September to 9 September 2019
Sports: Athletics, Wheelchair Tennis
Check to the box for Only Medal Session
and then click search button

Check the list of search results
Click on the name of Sport to see more details about the Session.
Step 2
Searching for tickets: Calendar View

You can search by date, area/venue, sport.

“Session” means a period of time for which a single Ticket to a cultural event or sport event has been issued (including preliminaries, qualifying and final athletic competitions, the opening ceremony, closing ceremony, and potentially the medal ceremonies and other ceremonies).

Example for Searching

Search by

Date: 3 September to 9 September 2019
Sports: Athletics, Wheelchair Tennis
Check to the box for Only Medal Session

and then click search button

When you click the icon of the date column, the sessions taking place on the day are displayed in the list.

Click on the name of Sport to see more details about the Session.
Step 2
Tips for searching

You can filter the search results by gender and/or start time.

Click on the name of Sport to see more details about the Session.
Check the details of the session

Wheelchair Tennis
Men’s & Women’s
Mix Doubles Session Details

Day: Saturday 05 Sep. 2020
Time: 12:00 – 17:00
Location: Ariake Tennis Park – Center Court

Seat Map [Subject to change]

Check 3 Session Notes

Maximum You Can Request: 4 Tickets

- General: 6,500 Yen
- Wheelchair: 3,200 Yen
- Companion: 3,200 Yen

Check 4 Purchase Limit

Check 5 Seat Type & Price

Selected Tickets:

- 0 Tickets Selected: 0 Yen

Options:
- CASCADE: If you switch "ON" the "CASCADE", you may win a ticket of one lower price level than you selected. If you wish to apply a “CASCADE”, please check the box and click “Confirm” button. “No cascade” can be applied to lowest Price Level wheelchair ticket, and TOKYO 2020 Group ticket.

Back to List Add to Cart
Select price level, seat type, and number of tickets, then add to your cart.

Select price level, seat type, and quantity

Maximum You Can Request

A  General 6,500 Yen

B  Wheelchair 3,200 Yen

C  Companion 2,900 Yen

The selected tickets have been added to
Click [Add More Tickets] to continue select tickets to apply

[Add More Tickets] [Go to Cart]

Check the tickets you have selected

Selected Tickets

| A | General | 5 Tickets | 6,500 Yen |
| B | Wheelchair | 1 Ticket | 3,200 Yen |
| C | Companion | 1 Ticket | 2,900 Yen |

Total Amount

19,400 Yen

CASCADING

If you switch "ON" the "CASCADING", you may win a ticket of one lower price level than you selected. If you wish to apply a "CASCADING", please check the box and click "Confirm" button. No cascade can be applied to lowest price level, wheelchair ticket, and TOKYO 2020 Group Ticket.

* There is a limit on the number of tickets which may be purchased for each session per TOKYO 2020 ID.
* A wheelchair user and a companion will be seated together. General tickets, wheelchair tickets and companion tickets can be purchased together within the maximum number of tickets that can be requested. However, please note that general ticket seating will be in a separate area from the wheelchair and companion ticket seating area.
* Admission will be free (no seat / no ticket required) for one child per one ticket holder, if the child is under the age of 2 (as of the competition day).
Wheelchair Tennis
Men’s & Women’s Fin. VC
The final court assignments and order of play are subject to change up until the day of the session.

Day
11
Saturday 05 Sep. 2020
12:00 – 17:00
Tokyo Bay Zone | Ariake Tennis Park - Center Court

Seat Map [Subject to change]

Maximum You Can Request
4 Tickets

Selected Tickets
4 Tickets | ¥6,500

Total Amount
(Plus tax included)
¥26,000

CASCADE
If you switch ON the "CASCADE", you may win a ticket of one level price lower than you selected. If you wish to apply a "CASCADE", please check the

About Cascade

* The Cascade option is not valid for the lowest price category, nor wheelchair tickets.
Step 4
Adding a 2nd Choice option

If you want to choose a 2nd choice option for your selected Session, click on the “Add 2nd Choice” button.

Selecting a 2nd choice session/tickets allows you to increase your chances of being awarded tickets. You will only be awarded tickets for either your first or your 2nd choice option – never both – or due to the extremely high demand for tickets, you might not be awarded tickets for either option.

* You may not choose the same session for your 1st and 2nd choice.

Application Summary

<table>
<thead>
<tr>
<th>August</th>
<th>September</th>
</tr>
</thead>
<tbody>
<tr>
<td>25</td>
<td>25</td>
</tr>
<tr>
<td>26</td>
<td>26</td>
</tr>
<tr>
<td>27</td>
<td>27</td>
</tr>
<tr>
<td>28</td>
<td>28</td>
</tr>
<tr>
<td>29</td>
<td>29</td>
</tr>
<tr>
<td>30</td>
<td>30</td>
</tr>
<tr>
<td>31</td>
<td>31</td>
</tr>
<tr>
<td>1</td>
<td>2</td>
</tr>
<tr>
<td>2</td>
<td>1</td>
</tr>
<tr>
<td>3</td>
<td>3</td>
</tr>
<tr>
<td>4</td>
<td>4</td>
</tr>
<tr>
<td>5</td>
<td>5</td>
</tr>
<tr>
<td>6</td>
<td>6</td>
</tr>
</tbody>
</table>

Application List

- When you apply “CASCADE”, you win a ticket of one lower price level than you selected.
- CASCADe

Select a 2nd choice session/ticket. If you win both, you will only receive a ticket for the lower priced option. If you do not win, you will not receive a ticket. If you do not win, you will not receive a ticket. If you do not win, you will not receive a ticket.

Select All

If you want to add 2nd choice, please do so before completing your application.

Application Summary

<table>
<thead>
<tr>
<th>2nd Choice</th>
<th>Tickets</th>
</tr>
</thead>
<tbody>
<tr>
<td>General</td>
<td>2 tickets</td>
</tr>
<tr>
<td>Wheelchair</td>
<td>2 tickets</td>
</tr>
<tr>
<td>Companion</td>
<td>2 tickets</td>
</tr>
</tbody>
</table>

Notice

Please be aware that confirmations are sent via email. In the case of choosing for multiple sessions, you will not be able to make a choice. Also, please confirm your email settings to check that your application confirmation and ticket result send announcement email. If your email is configured to block spam, you may not receive messages from tokyo2020.org and info@2020.org.

- If you selected a “2nd Choice” for a session, and you selected a different quantity of tickets than you did for the corresponding “1st Choice” session, then the ticket quantity of the two is equal when calculating the maximum number of tickets you might win. If you have selected a “2nd Choice” for a selected session and tickets, and the cost of your selected “2nd Choice” is different than the cost of the corresponding “1st Choice”, then the more expensive of the two options is used when calculating your maximum possible cost.
- The actual amount of payment which will be due depends on the value of the tickets that you are actually awarded in the lottery, the ticket type you choose, and the payment method you select.

Add More Tickets  |  Confirm  |  Apply
Step 4

Adding a 2nd Choice option

The green text box at the top of the page indicates that you are selecting 2nd Choice

* Your first and second choice cannot be for the same session.

* You may be awarded tickets for either your first or second choice – not both.

* Due to the extremely high demand for tickets, you might not be awarded either choice.

* If you navigate away to a different page while selecting a 2nd Choice session/tickets, you will need to return to the shopping cart page and click on the [Add 2nd Choice] button to continue the selection.
When do you see alerts like these?

**When you add tickets to your cart**

You have already added tickets for this session to your cart. Please review items in your cart. [M203]

**Back to Ticket Purchase**  **Go to Cart**

This message will pop up if you already have the tickets for the session you selected in your [Cart]. Please check what you have in your cart.

**During the lottery application period, tickets under consideration can be saved in your Cart and you can go back to your cart anytime* to confirm what is saved in your Cart.**

*except during system maintenance periods

If you want to add more tickets or change contents of your application after completing your application, you will need to delete your application from [My Ticket] and start the application process from the beginning.

**When you add tickets to your cart**

The maximum number of tickets you may apply for is 30. You need to check your cart to continue. [M206]

**Confirm**

You cannot place more than 30 tickets (the maximum possible number of tickets you might win) in the Cart. Please review items in your Cart.

**When you add tickets to your cart**

You have already submitted a ticket application. Are you sure you want to cancel your existing application? [M930]

**Cancel**  **Confirm**

You have already submitted a Paralympic ticket request. If you want to add more tickets or change contents of your application, please first delete your application from the [My Ticket] page.

**When you select seat type**

You are not able to apply for a Tokyo 2020 Group ticket together with a general ticket for the same session or a wheelchair user ticket. General tickets, wheelchair user tickets and companion tickets can be purchased together within the maximum number of applications. [M915]

**Cancel**  **Confirm**

You are not able to apply for a Tokyo 2020 Group ticket together with a general ticket for the same session or a wheelchair user ticket. Please decide which ticket you want and continue with your application.
Check the details of your application, then click on the “Apply” button to continue.

Application Summary

<table>
<thead>
<tr>
<th>August</th>
<th>September</th>
</tr>
</thead>
<tbody>
<tr>
<td>25</td>
<td>26</td>
</tr>
<tr>
<td>27</td>
<td>28</td>
</tr>
<tr>
<td>29</td>
<td>30</td>
</tr>
<tr>
<td>31</td>
<td>1</td>
</tr>
<tr>
<td>2</td>
<td>3</td>
</tr>
<tr>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>6</td>
<td></td>
</tr>
</tbody>
</table>

Application List

- **Tennis (F Gabri)**, Men’s & Women’s Doubles, Men’s Singles, Women’s Singles, Mixed Doubles, and Mixed Doubles - Tokyo - National Tennis Center
- **Athletics (F Wein)**, Men’s, Women’s, and Mixed Team Events - Tokyo - Olympic Stadium
- **Basketball (F Heve)**, Men’s & Women’s Basketball - Tokyo - National Arena
- **Handball (F Weard)**, Men’s & Women’s Handball - Tokyo - National Arena

*When you apply "CASCADE" you may win a ticket of one lower Price Level than you selected.*

Delete the tickets that you check to the box from your cart

Application Summary

- **Maximum You Might Win**: 33,400 Yen
- **Maximum You Might Win**: 33,400 Yen
- **Maximum Possible Cost of selected Tickets (JPY)**: 33,400 Yen

If you are awarded tickets, you are required to pay for your tickets in one payment; no partial payments will be accepted.
Step 6
Complete your application

Check the details and confirm your application

---

Before you complete your application, remember:

* You need to agree to the Terms and Conditions of Ticket Purchase and Use.
* Make sure your personal details are correct. Update your profile if anything is incorrect.
* The maximum possible amount you will need to pay if you are awarded tickets.
* You can only pay by cash at a convenience store if the total due is less than 300,000 Yen. Otherwise, you must pay online using a Visa product. Your request will be automatically cancelled if purchase procedure is not completed by the due date.
* If you don’t have a Visa, please contact your bank or credit card company to apply for a Visa product. You may need to speak with your Visa bank to ensure there will be no limits to using your card.
Step 7
Complete your application

You have completed your application for the Paralympic ticket lottery

Please check the status of your application from the My Ticket page.

* You will receive an email confirming that you have applied for tickets at the email address you provided when registering your TOKYO 2020 ID.

Dear TOKYO TARO
We received your application for the TOKYO 2020 Paralympic Games.

The result of the lottery will be informed on Wednesday, 7 October, 2019 (JST). The announcement date is subject to change. An email to confirm application completion has been sent to the email address registered in your TOKYO 2020 ID. Please be aware that we cannot accept any changes or cancellations after the application period has ended. In the case of winning for multiple sessions, you will not be able to make a payment. You are required to pay the entire winning portion in a single operation.

Application Detail

<table>
<thead>
<tr>
<th>Session</th>
<th>Name</th>
<th>Level</th>
<th>Type</th>
<th>Price</th>
<th>Tickets</th>
<th>Sub Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wheelchair Basketball (Men)</td>
<td>10:30</td>
<td>2.10</td>
<td>27,000 yen</td>
<td>2 tickets</td>
<td>54,000 yen</td>
<td></td>
</tr>
<tr>
<td>Wheelchair Basketball (Women)</td>
<td>10:30</td>
<td>2.10</td>
<td>27,000 yen</td>
<td>2 tickets</td>
<td>54,000 yen</td>
<td></td>
</tr>
<tr>
<td>Paralympic Table Tennis (Men)</td>
<td>10:30</td>
<td>2.10</td>
<td>27,000 yen</td>
<td>2 tickets</td>
<td>54,000 yen</td>
<td></td>
</tr>
<tr>
<td>Paralympic Table Tennis (Women)</td>
<td>10:30</td>
<td>2.10</td>
<td>27,000 yen</td>
<td>2 tickets</td>
<td>54,000 yen</td>
<td></td>
</tr>
</tbody>
</table>

Application Summary

Maximum You Might Win: 2 Sessions
Maximum You Might Win: 6 Tickets
Maximum Possible Cost of Selected Tickets: 36,208 yen

*Maximum Possible Cost of Selected Tickets (JPY) = Ticket Price x Number of Tickets + Delivery Fee + Sales Tax + Insured Fee

* The actual amount of the payment will be due depending on the value of the tickets that you are actually awarded in the lottery. The delivery method you choose, and the payment you select, is in case you receive all or more tickets of your application. After completing your application, you will need to determine your area where admission can be paid in your country and you can go back your own 24 hours to confirm what is included in your ticket. (Except in low quorum period)
Step 8
Application status and cancellation

Please check that the status in your application history says [Applied].

If you want to check or change your application, please do so by Monday, 9 September, 2019 at 11:59 a.m. (JST).

Please be aware that we cannot accept any changes or cancellations after the application period has ended.

Please note that if the application is not completed, you will not be eligible for the lottery.

You can only cancel your application during application period.
For more information about Tokyo 2020 Paralympic Games Tickets

<table>
<thead>
<tr>
<th>Tokyo 2020 Paralympic Games Official Ticket Website</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Tokyo 2020 Paralympic Games Tickets</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Frequently Asked Questions</th>
</tr>
</thead>
</table>